Contents

About this Report

Sustainable Development Milestones
Sustainability Awards and Recognition
Message from the Acting Chairman

01 Sustainability Strategy Blueprint
02 Climate
03 Health
04 Empowerment Strategy
05 Sustainable Finance
06 Sustainable Governance and Risk Management
07 Appendix

RECOGNITION

Sustainability Awards and Recognition

In 2025, the Bank's performance in sustainability and corporate social responsibility was recognized by many distinguished institutions. These awards not only affirm the Bank's efforts in business innovation, customer service, social contribution, and environmental protection, but also encourage us to continue making progress toward our sustainable development goals.

2025 Sustainability Awards

Financial Supervisory Commission R.O.C. (Taiwan) (FSC)
- Sustainable Finance Evaluation
  - Ranked in the top 25%

Enterprise Asia
- Asia Responsible Enterprise Awards
  - Human Investment Award
  - Health Promotion Award

Global Markets Media
- ESG Investing Awards
  - Best Bank for Sustainable Finance

Global Views Monthly
- ESG Corporate Sustainability Awards
  - Outstanding Program — Low-Carbon Operations Model Award

Commercial Times
- Digital Finance Awards 2025
  - Digital Information Security (Security Category) — Excellence Award

Information Management Association of the Republic of China
- IT Matters Awards
  - Best IT Employer Award

The Asset
- Triple A Sustainable Infrastructure Awards 2025
  - Water Deal of the Year
  - Telecom Refinancing Deal of the Year

CSRWorks International
- Asia Sustainability Reporting Awards
  - Asia's Best Sustainability Report (First Time)-Gold

Department of Economic Development, Taipei City Government
- 1st TOPS Procurement Awards
  - Gold Award

Bloomberg Businessweek
- Financial Institution Awards 2025
  - Corporate Bank Category — Corporate Sustainable Finance

The Bankers Association of The Republic of China
- FinTech Anti-Fraud Summit
  - Financial Institution Actively Engaged in Anti-Fraud Efforts
  - Outstanding Frontline Fraud Prevention Personnel

HR Asia
- Best Companies to Work for in Asia — Vietnam 2025
  - Best Companies to Work for in Asia
  - Tech Empowerment Awards
- Best Companies to Work for in Asia — Singapore 2025
  - Best Companies to Work for in Asia
  - Diversity, Equity & Inclusion Awards
  - Most Caring Company Awards
  - Sustainable Workplace Awards
  - Tech Empowerment Awards

Taiwan Institute for Sustainable Energy (TAISE)
- 5th Taiwan Sustainable Investment Awards 2025
  - Model of Influential Institution
- 18th Taiwan Corporate Sustainability Awards 2025
  - Corporate Sustainability Report Award — Gold Award
  - Climate Leadership Award
  - Talent Development Leadership Award
  - Information Security Leadership Award

Hong Kong Quality Assurance Agency (HKQAA)
- Green and Sustainable Finance Awards 2025
  - Distinguished Contribution Award for Green and Sustainable Loan Structuring Advisor (Textile Industry, Pulp and Paper Industry) — Visionary Sustainability-linked Loan Performance Metrics
  - Outstanding Award for Green and Sustainable Deposit Facilitator (Banking Industry) - Visionary Green Deposit Service

The Stevie Awards
- The Stevie Awards for Great Employers
  - 12 awards in total (4 Gold, 2 Silver, and 6 Bronze)
- International Business Awards
  - Best Product for Social Impact — Bronze Stevie Winner
  - Sustainability Initiative of the Year — Bronze Stevie Winner