

## 3.1.2 Occupational Safety and Health Education Training and Management Measures

CUB provides comprehensive safety and health education training for employees to enhance their awareness of potential risks. The Bank also ensures that it is equipped with sufficient medical supplies and first aid personnel for rapid response to emergencies. Additionally, regular checks of the workplace are conducted to identify and resolve any safety hazards. Through education, training and management measures, CUB reduces the risk of operational losses and strengthens compliance with regulations. This demonstrates the Bank's commitment to corporate responsibility for safety, health, and sustainability, as well as its dedication to "ensuring perfect working conditions, health, welfare, and practicing equality," aligning with the United Nations' Sustainable Development Goals.

### 3.1.2.1 Occupational Safety and Health Training

To increase employees' awareness of accident prevention, we conduct regular safety and health training for employees. A total of 21,747 hours were devoted to employee safety and health training in 2024. In addition, we introduced the "Zero Accident Reward Project" to focus on teams and promote unit-level advocacy and team cooperation in implementing various prevention measures. In 2024, 178 units successfully maintained zero accidents, representing 76% of the Bank.

In addition to raising safety awareness among all employees, CUB has designated professionally trained first aiders in the workplace and equipped facilities with sufficient first aid kits and Automated External Defibrillators (AED). These efforts are complemented by enhanced first aid training to ensure effective emergency response. The bank currently has 227 AEDs on site that are inspected and maintained every six months. To ensure employees are familiar with how to operate AEDs, HQ organizes one AED training session every two years and branches organize one session every year, with a total of 1,218 hours of training for first aid personnel in 2024.

### 3.1.2.2 Internal Inspection of the Workplace

CUB has established 7 health rooms to provide rest and treatment for injured employees. It also regularly monitors the daily workplace environment, including lighting levels, carbon dioxide concentrations and water quality of drinking fountains, to reduce eye strain, prevent loss of concentration due to poor air circulation and prevent water-related diseases, thus safeguarding employees' health and improving work efficiency.

In accordance with the "Occupational Safety and Health Act", the Taipei City Labor Inspection Office's "Self-Management Promotion Plan" and the CUB's "Management Guidelines for Contractor Safety and Health", CUB actively supervises all units and contractors to conduct internal workplace inspections. In 2024, no major deficiencies were identified during internal inspections.

Education Programs	Participants		
	2022	2023	2024
 <b>New Employee Occupational Safety and Health Training</b>	2,168	2,122	1,871
 <b>Annual Occupational Safety and Health Training</b>	10,407	10,694	11,334
 <b>Occupational Safety and Health Business Manager Training</b>	44	404	300
 <b>Fire Management Personnel Training</b>	37	383	50
 <b>First Aid Personnel Training</b>	456	52	79